APPENDIX C PRICING INDEX DIR CONTRACT NO. DIR-SDD-1692 as amended by Amendment Number 3 **Integration Holding Corporation dba IS Systems** PRODUCT DESCRIPTION **CUSTOMER DISCOUNT** Citrix Government 28.50% 24.50% **VMware Government** VMware Government VSPHERE 14.50% VMware Academic VSPHERE 47.50% Untangle 19.50% **SUPPORT DESCRIPTION CUSTOMER DISCOUNT** VMware, Inc. Support 3.50% **SERVICE DESCRIPTION CUSTOMER DISCOUNT** Network Engineering, Installation Services, and 14.50% Support